

1. Loan

1.1. General loan conditions

- 1.1.1. Can I borrow books if I am not a member of this University?
- 1.1.2. Do users with functional diversity have longer loan times?
- 1.1.3. How many books can I check out and for how long?
- 1.1.4. How can I know which books I have borrowed and until when?
- 1.1.5. Why are you asking me for a book I have already returned?
- 1.1.6. How can I know which books I have borrowed on a particular date?
- 1.1.7. Can I borrow books from any UPV library?
- 1.1.8. I can't come to the library for justified reasons. Can I delegate the loan?
- 1.1.9. Do the Departments have any type of special loan?

1.2. Renewal

- 1.2.1. How do I renew my books?

1.3. Hold request

- 1.3.1. Can I reserve books, journals and films?

1.4. Replacing lost books

- 1.4.1. What should I do if I have lost a book I borrowed?

1.5. Blocks and fines

- 1.5.1. What happens if I return a book late?

1.6. Laptop loan

- 1.6.1. Which libraries lend laptops and for how long?
- 1.6.2. How long can I borrow a laptop for?
- 1.6.3. Which laptops can be borrowed from UPV Libraries?
- 1.6.4. Which programmes are installed on the laptops?
- 1.6.5. How can I search for laptops in the catalogue?
- 1.6.6. How can I use Polilabs on laptops?
- 1.6.7. How do I connect to laptops?
- 1.6.8. What should I do if I lose or damage a Library laptop?

1.7. Loan between Valencian universities

- 1.7.1. Can I borrow books from other Valencian universities?

1.8. Interlibrary loan

- 1.8.1. How can I get a book or article that is not in UPV libraries?