

2.1.8 Can I cancel a reservation?

If you have made a reservation and you can not use it, you can cancel the reservation up to 24 hours before the time of reservation.

In the event you have paid any fees (non-members or members with guests) you must request the change for a different time slot 24 hours in advance through Policonsulta.

Users who, due to force majeure, can not cancel the facility within the established time limit, may request the Sports Service to cancel for them, duly justifying the cause.



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